
COOKIES

POLICY

In order to offer the best virtual experience for its customers and visitors (“You”) to the Website, V.Tal may use cookies in a responsible, clear and respectful manner with its users, as described below.

Changes and updates may be made to this Cookies Policy, according to the need and evaluation of V.Tal. Therefore, we recommend that users check this page regularly.

1. WHAT IS A COOKIE?

“Cookies” are small text files that store information about your interactions with a website, and can be stored temporarily or permanently on your device’s hard drive. They act as a repository of your browsing information.

Cookies play an important role, as they allow V.Tal to better understand your browsing preferences, providing more comfort and agility in your experience.

V.Tal’s Website (“Platform”) uses cookies to distinguish You from other users, which helps us to offer you a good experience when browsing our Platform and to improve it. These cookies are essential for personalized and effective internet browsing.

It is relevant to mention that cookies do not have access to the information on your mobile phone or computer. They only record activities and data generated from your internet browsing and have an expiration date that varies according to the type of cookie.

By continuing to browse, You agree to the use of cookies.



2. WHY DO WE USE COOKIES?

We and our partners use different types of cookies for various purposes.

A. Cookies that do not require user consent:

Strictly necessary cookies: These are cookies that are essential for the operation of our Platform.

Analytical and performance cookies: These allow us to identify and count the number of visitors, as well as to observe how users navigate through the V.Tal Platform during their use. This helps us, for example, to improve the performance of the Platform, ensuring that users can find what they are looking for easily.

B. Cookies that require user consent:

Functionality cookies: These allow your preferences to be stored and your settings to be remembered, making your browsing more comfortable and efficient.



3. HOW TO REFUSE OR DELETE COOKIES?

The acceptance of a cookie depends fundamentally on the user's wishes, which can be changed at any time and free of charge. If You have consented to the storage of cookies on your device when accessing the Platform, the cookies present on the pages and content visited may be temporarily stored in a specific space on your device accessing the Platform.

A cookie management configurator is available so that You can control the cookies used and/or stored on the Platform. At any time, You can modify the settings of the browser you are using.

You can, at any time, use your preferred browser settings to disable or delete cookies. For more information on how to manage cookies directly in your browser, we recommend that you consult the links below:



Internet Explorer



Mozilla Firefox



Google/Chrome



Safari

Attention:

Please note that your preferences are based on cookies. If You remove all cookies stored on your device through your browser, V.Tal and its partners will not be aware of your refusal and, consequently, You will be asked again to indicate your preferences regarding cookies.

Blocking your cookies completely through browsers or ad blockers (including those necessary for the website to function) may result in problems, such as the inability to access certain pages of the website or your customer area in a secure manner.

4. DOUBTS?

If you have any questions or issues involving your Personal Data, please contact the DPO, Maria Cecília Oliveira Gomes, through the Data Protection channel:

pp-privacidadevtal@vtal.com.